

Frequently Asked Questions

Q: Most hand sanitisers have a clear gel so why is Puritx slightly opaque?

A: Puritx is slightly opaque in appearance as there is an extremely high and pure concentration of the best natural ingredients.

Q: Are Puritx products organic & natural?

A: Puritx products are made from at least 99% natural ingredients using certified Organic Aloe Vera which is 29% of the recipe.

Q: Where are Puritx products made?

A: All their products are manufactured to the highest standards at the Puritx Herefordshire based factory in the UK

Q: What are the benefits of Aloe Vera?

A: Aloe Vera contains various powerful antioxidant compounds some of which can help inhibit the growth of harmful bacteria. There is evidence that topical application has been shown to soften skin, increase collagen production and improve skin elasticity.

Q: What are the anti-bacterial properties of Ethanol Alcohol?

A: Ethanol is commonly used in medical wipes and hand sanitiser due to its bactericidal and anti-fungal effects. Ethanol is effective against most bacteria, fungi and many viruses.

Q: Do Puritx products contain palm oil?

A:Puritx do not use any pure palm oil in any of their products. However, there might be small amounts/traces of it hidden in other ingredients they use but they are continuously developing formulas to stay clear of any content of palm oil due to its dubious reputation. Any small quantities that may appear within other ingredients are always RSPO-certified.

Q: Are Puritx products tested on animals?

A: Puritx would never use animal testing for their ingredients nor their products. The reason they mention this on their packaging is that it is forbidden by EU-legislation to mention "not tested on animals" as animal testing has been prohibited within the EU.

Q: Are Puritx products vegan?

A: Yes, all Puritx products are strictly and completely vegan.

Q: Does Puritx contain parabens, silicones or sulphates?

A: No Puritx never use any parabens, silicones or sulphates in any of their products. The reason they don't mention this fact on their packaging is that it is forbidden by EU-law to mention what a product "does not" contain.

Q: How should I store my Puritx products?

A: Store at normal room temperature (18°C) and keep away from direct sunlight.

Q: Can I use the hand sanitiser to kill bacteria on surfaces?

A: Whilst hand sanitiser would effectively kill bacteria on surfaces it is not designed for this use and it is therefore not recommended that you clean surfaces with it due to the high essential oil and aloe vera content.

Q: Are Puritx products safe to use in the sun?

A: Puritx products are safe to use in the sun though sensitive people may experience a reaction to the essential oil of bergamot if spending time in the sun immediately after application. The amount of essential oil is less than 1% of the total content so if you use bergamot products in the morning you should not experience any problems spending time in the sun later in the day.

Q: What if I have an allergic reaction to a Puritx product?

A: There might be several reasons for a skin reaction to a natural product. Some people are sensitive or allergic to allergens that may occur in essential oils such as linalool, limonene and geraniol etc. Another reason is skin not being used to active natural ingredients. Skin might blush and tingle at first, this will pass after use as your skin gets used to an increased stimulation of its circulation. Another reason might be hormonal imbalances making skin blush suddenly after using a product that may have been used many times before. If you experience a reaction to any of the Puritx products and then please just discontinue use.

Q: Can children use Puritx?

A: Hand sanitiser is a good way for children to kill germs and bacteria on their hands when soap and water are not available. As with all products containing non-ingestible substances, it is important to always monitor the use of sanitiser and store out of children's reach when not in use. That said Puritx use natural ingredients which makes their products well suited for sensitive and delicate skin. The scents used come from natural essential oils from herbs, and even though the content of essential oil is a very small percentage, a few people may be sensitive to allergens naturally occurring in essential oils. Children and infants have of course more sensitive skin and if you don't feel comfortable trying a scented product for your child you can always use one of Puritx's all natural and unscented products

Q: Are Puritx products safe to use during pregnancy?

A: Essential oils can be problematic during pregnancy depending on the type and stage. Good Housekeeping has an excellent article on this, <u>CLICK HERE</u> to read. We always recommend their 'Just' Aloe Vera option which has no additional oils but is packed full of the goodness of pure Aloe Vera.